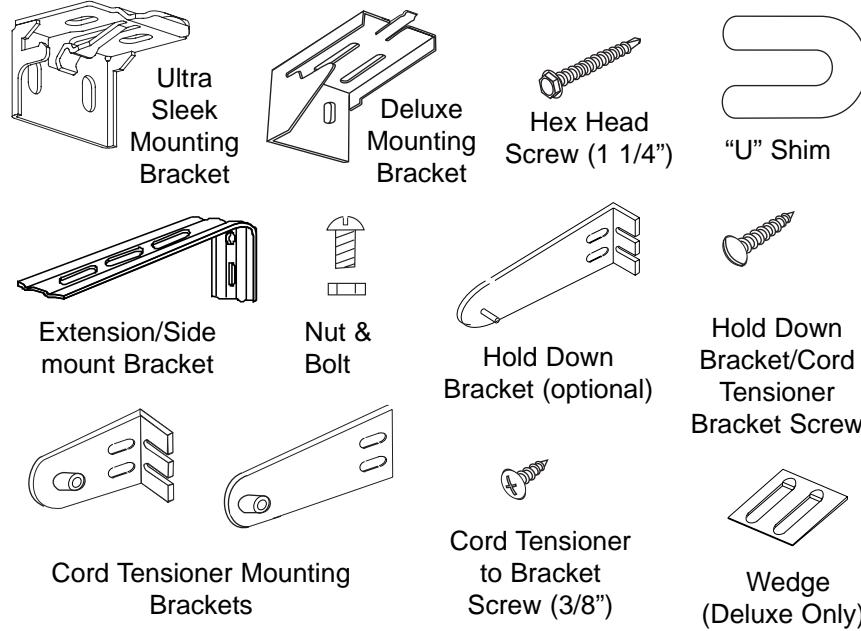


## BASICS

A few simple tools are required:

- Measuring tape
- Carpenters Level
- Power drill or Phillips head Screwdriver
- $\frac{1}{4}$ " Hex head and/or Phillips driver bit

Additional fasteners other than those sent with your shading may be required depending on the mounting surface. Wallboard and plaster require the use of anchors such as expansion or toggle bolts. Brick, tile or stone need special plugs and drill bits. Remember to always pre-drill holes in wood to avoid splitting.



## Step 1. BRACKET INSTALLATION

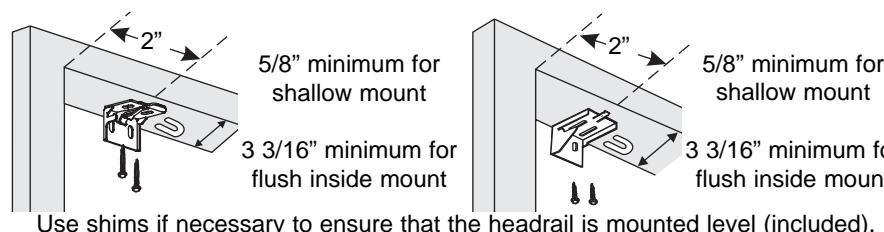
### MAKE SURE MOUNTING SURFACE IS LEVEL

If the headrail does not sit level, the fabric will not roll up evenly which could damage the edges of the shading fabric. Use shims if necessary to level brackets.

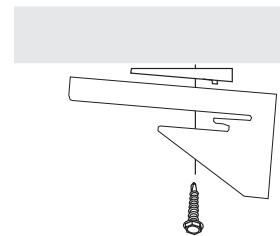
End brackets should be located with centerlines 2" in from each end. Depending on the width of the shading, additional brackets may be necessary evenly spaced between the two end brackets.

Shade width	# of Brackets
Up to 40"	2
>40" - 72"	3
>72" - 84"	4
>84" - 114"	5

### Inside Mount

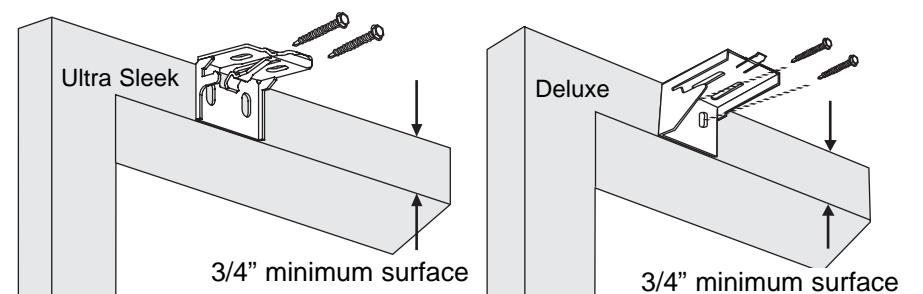


### Fully Recessed Inside Mount (Deluxe Bracket Only)



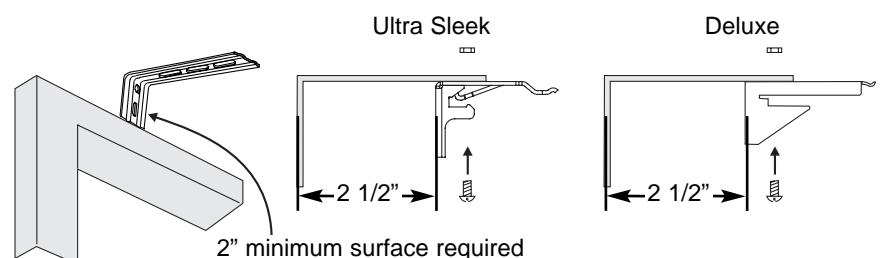
Low light gap wedges can be used to reduce the top light gap when the shade is mounted fully recessed. The wedge is placed between the mounting surface and the bracket with the tabs on the wedge facing down and the thick end of the wedge toward the back of the bracket.

### Outside Mount



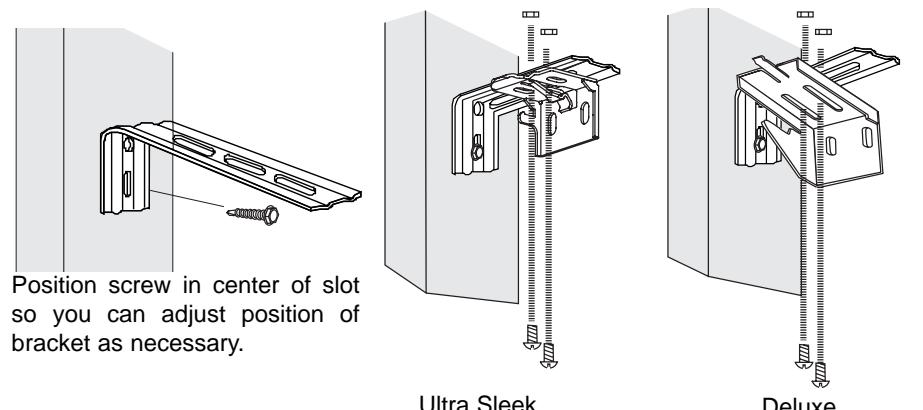
### Extension Brackets (optional)

Optional Extension Brackets are used to project the back of the shading up to 2 1/2" from the mounting surface. Attach the Ultra Sleek or Deluxe Mounting Bracket to the Extension Bracket with the nut and bolt provided.



### Side Mount (optional)

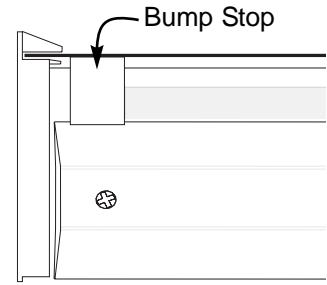
Measure from window sill up to desired mounting position on each side of the window frame. Mark position. Mount Side Mount Brackets on each side of window frame as shown. Make sure to confirm that headrail will sit perfectly level. Once Side Mount Brackets are installed and properly positioned, attach the Ultra Sleek or Deluxe Mounting Brackets using the nuts and bolts provided.



## Step 2. HANGING THE SHADE

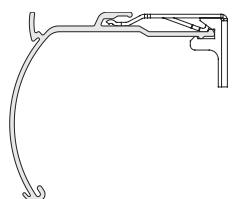
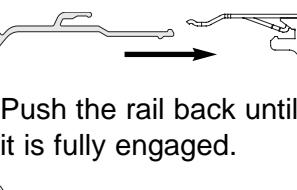
### Bump Stops

Before installing the shading, it is important to check the position of the bump stops inside the headrail. There are two stops which prevent the bottom rail from travelling too far into the headrail. These bump stops need to be at the ends of the headrail, butting up to the endcap. This will prevent the bottom rail from stacking unevenly in the headrail.

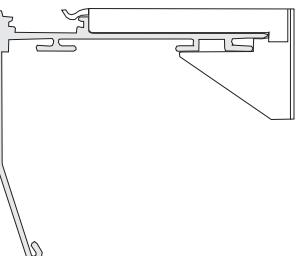
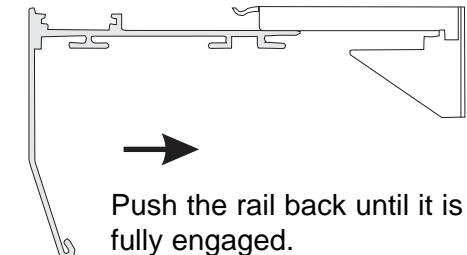


### Install Headrail

#### Ultra Sleek

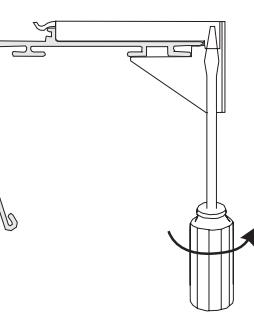
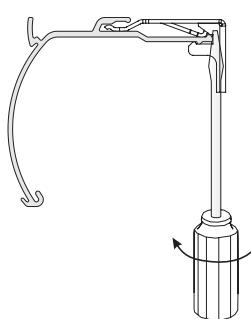


#### Deluxe Rail



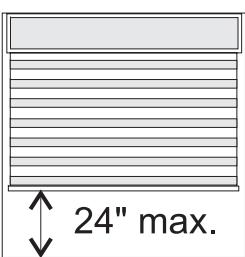
### Headrail Removal

To remove the shading, partially lower the shading and insert a flat head screwdriver as shown. Twist the screwdriver until the headrail disengages from the bracket.



### Step 3. OPERATION

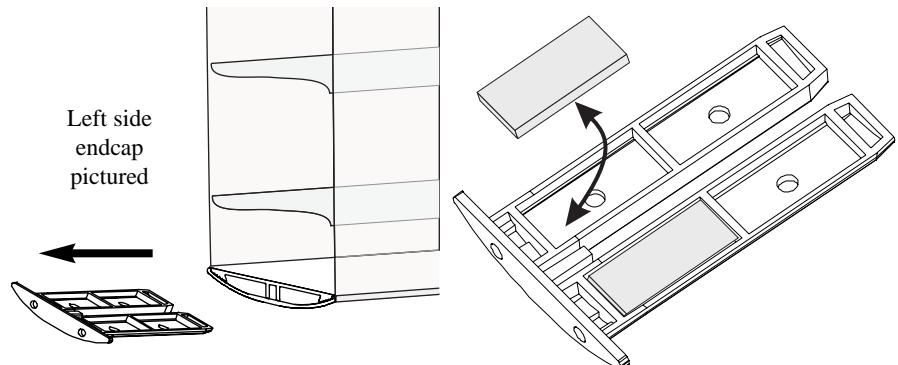
Pulling down on the back cord will lower the shading. When the window shading is completely lowered, pulling down on the back cord will open the vanes. Continued pulling in this direction will raise the fabric with the vanes in the open position. **The window shading must only be raised a maximum of 24" in this manner to avoid damaging the fabric.** There is an optional stop pre-set in the deluxe headrail to allow only 24" of reverse roll-up. **There is no stop on the Ultra Sleek or Deluxe headrail. DO NOT reverse roll more than 24".**



Pulling down on the front cord will close the vanes and then raise the shading.

### Equalization Adjustment

If the fabric is moving to one side (or one side of the bottom rail is higher than the other), slide the endcap from that higher side out of the rail. There are two weights in the endcap already, and two empty positions for new weights. Place a weight in one of the positions. Replace the endcap and check the operation again. If the shade still shifts, add the additional weight. If the shade still shifts, remove weights from the *other* endcap for additional adjustment.



### Step 4. CHILD SAFETY

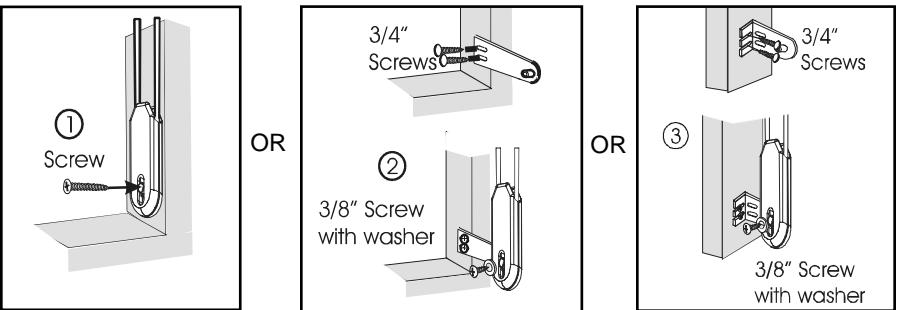
The American National Standard for Safety of Corded Window Covering Products (ANSI) requires the use of a cord tie down (cord tensioner) on all continuous loop cord systems. The use of such a device is intended to significantly reduce the occurrence of infant or small child strangulation injuries or deaths resulting from the looped pull cords on various window treatment products.

The Cord Tensioner is installed on the Lift Cord before packaging. The Tensioning device should be mounted in the proper position to pull the cord taut in order to reduce the possibility of injury.

#### Cord Tensioner Installation

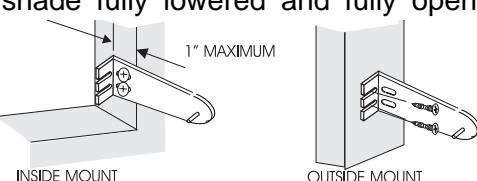
Lower the shading. Choose one of the three installation methods shown to position the tension device on the window frame or the wall so that the tension device and the control cord do not interfere with shade operation.

The control cord must be taut but still operable. Do not allow for any slack. Do not twist or cross the control cord.



### Step 5. HOLD DOWN INSTALLATION (optional)

Use the pin on the hold down bracket to punch out the front hole on the bottom rail end cap. Mount the hold down to the side or back of the window frame so that the pin lines up with the front hole in the bottom rail end cap with the shade fully lowered and fully open. Lower the shading and flex the hold down bracket outward so that the pin can be inserted into the hole in the end cap.

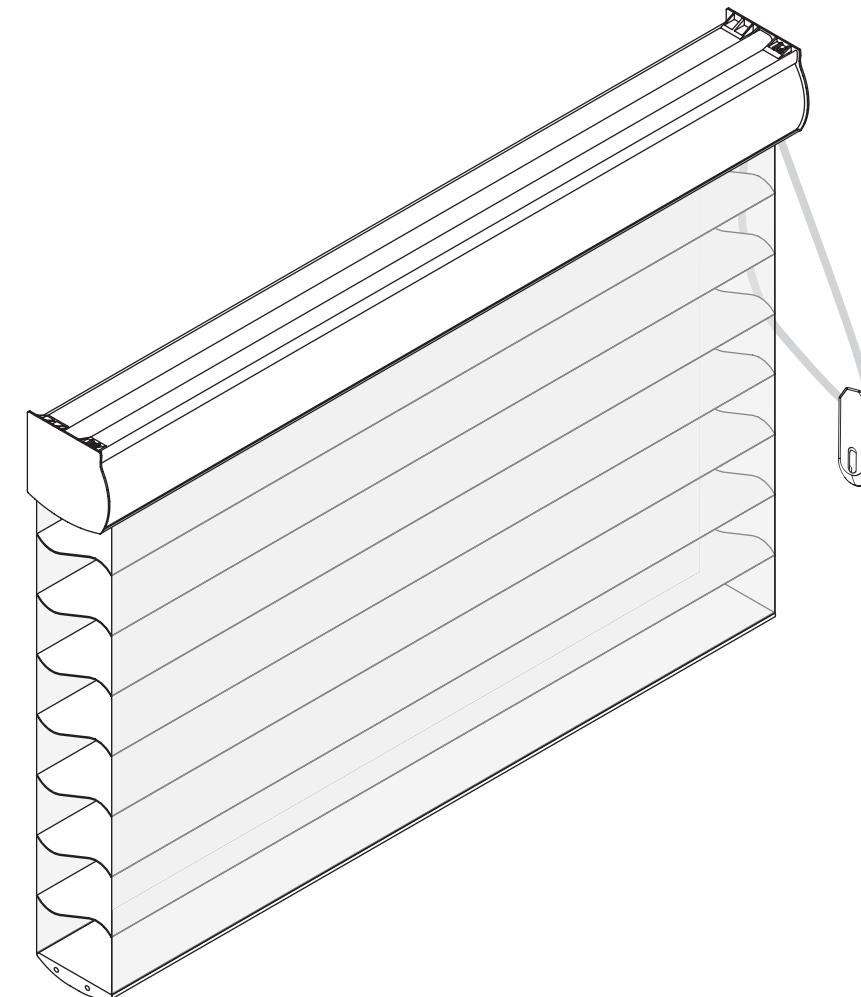


### CLEANING AND CARE

The soft and delicate feel of Sheer Horizontal Window Shadings belies the durability of the material. Sheer Horizontal Window Shadings are made of sturdy, knitted polyester fabrics and may be feather dusted or vacuumed at a low suction setting. Spots or stains can be rubbed clean with a damp sponge and mild soap. To avoid discoloration of the material, we recommend against the use of chemical cleaners. If necessary the shading may be ultrasonically cleaned by a professional.

All knitted fabrics experience weave variations due to heat, humidity and other room conditions. These variations can result in slight bowing, puckering and dimpling of the Sheer Horizontal material. The possible variations are minor and have been shown through case study not to detract from the beauty of this product.

# Installation Instructions



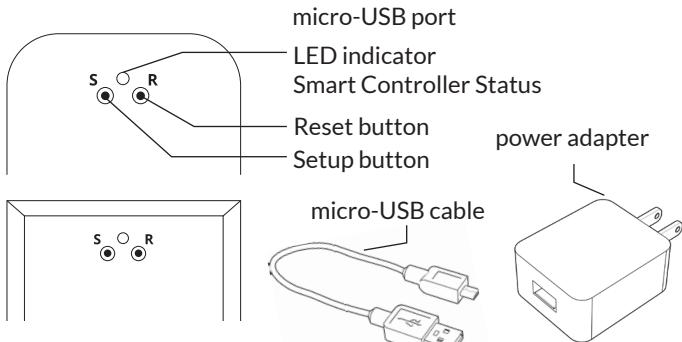
## Sheer Horizontal Window Shadings

Sheer Horizontal Window Shadings represent a design breakthrough in style, efficiency and function. The unique fabric structure and hardware system are designed to provide years of reliable service when properly installed. **Please take a few minutes to read through these instructions before beginning.**

## SETUP CODE CODE DE CONFIGURATION

C0582

### Getting to know your Smart Controller



**Smart Controller Status:**  
Flashing blue - Hotspot available  
Flashing green - Connecting to the WiFi network  
Pulsing cyan/blue-green - Connected to the Internet

### Getting Started

#### 1 Download the Neo Smart Blinds app



Download the app to your phone or tablet by searching **Neo Smart Blinds** on Google Play or the App Store.

**Note:** Do not install Neo Smart Blinds Blue

#### 2 Plug in your Smart Controller in reach of your home WiFi

Choose a place not too far from your home router or a place you know has good WiFi signal strength. You will be able to change its location after, if necessary.

#### 3 Create an account and choose the setup code written on the cover

After opening the app, tap on Create one to create a new account. Enter a valid email address and choose a password, select the region time zone from the place where the Smart Controller will be located. Choose the setup code written in the cover and tap on Register.

#### 4 Follow the app step by step to add the Smart Controller

Have in hand the home WiFi password. It will be necessary to connect the Smart Controller to the Internet.

**Note:** Some Android users won't be connected quickly to the hotspot. If it is the case, please wait about 10 seconds before returning to the app. During this time, your device may notify you that the hotspot does not have Internet access, and will prompt you whether you want to remain connected. You need to select the option that will allow you to keep connected before returning to the app.

## System requirements

- A strong WiFi signal (3 bars or more) in the location where you will setup your Smart Controller.
- The Smart Controller only supports 2.4GHz WiFi (IEEE 802 11b/g/n), not 5GHz. WiFi security needs to be set to WPA-PSK or WPA2-PSK.
- A smartphone or tablet running Android 5.0 (Lollipop) or higher, or iOS 8 or higher is needed.

## Troubleshooting

### The home WiFi doesn't appear in the step 4

Try rescanning, if the problem persists, you will need to reposition the Smart Controller to a place with stronger WiFi signal. In this case, exit the process (tap on the menu, then tap Your Rooms), replace the Smart Controller and start over.

### The Smart Controller LED in the bottom is not blinking blue

### The process fails in the last step

Press the S button for 10 seconds, then press the R button once and start over. Pay special attention when typing the WiFi password.

## Need more help?

Visit [neosmartblinds.com/smartcontroller](http://neosmartblinds.com/smartcontroller) for detailed instructions about how to use the app and troubleshooting.

## Integrations

### Smart home devices

Visit [neosmartblinds.com/smartcontroller-integrations](http://neosmartblinds.com/smartcontroller-integrations) for detailed information about connecting to Amazon Alexa, Google Home and other systems.

### Control4

Please send an email to [tech@neosmartblinds.com](mailto:tech@neosmartblinds.com) with your name, your email and your company's name. This information is necessary to always send to you any further driver update.

### Legal Information

#### FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Contains transmitter module FCC ID: COFWMNB11

To comply with FCC/IC RF exposure limits for general population / uncontrolled exposure, the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

#### IC

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- This device may not cause interference; and
- This device must accept any interference, including interference that may cause undesired operation of the device.

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS-102 and users can obtain Canadian information on RF exposure and compliance.

Contains transmitter module IC: 10293A-WMNB11

This End equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

